

## The Slide<sup>®</sup> Oral Sleep Apnea Appliance Warranty

We want to work with our dental customers to address any issues with our Slide devices.

LeBlanc Dental Products, Inc. (“LDP”) warrants all Slide oral devices to be free from manufacturing defects in materials and workmanship for up to 36 months. Warranty starts from the date of shipment from the Slide FDA approved dental lab to the providing dentist.

If a manufacturing defect is reported and validated within the service warranty period, the repair or replacement of the device, excluding clinical costs, is covered. LDP gives no warranty that the Slide will be efficacious in the treatment of snoring or Obstructive Sleep Apnea.

If your case reveals that a repair, reline, or replacement must be made due to an error in bite registration, impressions, or other information provided by the dental practice, or wrong device selection or improper application by the dental practice, then the repair or replacement decision will be made by LDP, the warranty will be voided, and the dental practice will be charged for the repair or replacement.

Returning your Slide appliance: Warranty repair work may only be completed by an authorized Slide FDA approved facility. The device must come from the dentist, not the patient. Dentists should send the device, original models & bite for repairs, along with the repair prescription, to LDP’s designated facility. Do not include any accessories. We will not issue new accessories with device repairs. Warranty will be voided if any modifications or structural changes have been made to the device.

Additional examples of non-covered warranty returns: abnormal use, improper maintenance, pet chewing, exposure to excessive heat, exposure to caustic cleaners, or patient having dental work post order placement.

The Slide Case Requirements: Should your case not meet the requirements for manufacturing, your case will be placed on hold. We will notify your office of what is needed and discuss what is required. This may result in a delay in your cases.

**DISCLAIMER: THIS WARRANTY SETS FORTH LDP’S SOLE LIABILITY AND CUSTOMERS’ EXCLUSIVE REMEDY IN THE EVENT OF ANY DEFECT IN THE SLIDE ORAL DEVICES. TO THE MAXIMUM EXTENT PERMITTED BY LAW, EXCEPT AS EXPRESSLY STATED HEREIN, LDP MAKES NO OTHER WARRANTIES REGARDING THE DEVICES.**